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|  | | | | |  |  | | | |  | | | FOLIO | | FECHA DE EMISIÓN | | | | | | | | | |
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| DEPTO. SOLICITANTE | | | | NOMBRE DEL SOLICITANTE | | | | | | | | | | | | ÁREA DE APLICACIÓN O PROPÓSITO | | | | | | | | | |
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| CANTIDAD SOLICITADA | CONCEPTO | | | | | | | | | | | | | | | OBSERVACIONES | | | | | | | | | |
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| **EVALUACIÓN DE LA SATISFACCIÓN DEL CLIENTE** | | | | | | | | | | | | **FIRMA Y FECHA:** | | | | | | | | | | | | | |
|  | | | | |  |  | | |  | | |
| 1. ¿Se realizó el servicio?: | | | |  | | | SI | | | | | NO | | | | | Parcial | | | |  | | | | |
| 2. El trato del personal fue: | | | |  | | | Excelente | | | | | Regular | | | | | Satisfactorio | | | | Malo | | | | |
| 3. La calidad del servicio fue: | | | |  | | | Buena | | | | | Regular | | | | | Sin calidad | | | |  | | | | |
| 4. El tiempo de atención del servicio fue: | | | | | | | Inmediato | | | | | Rápido | | | | | Aceptable | | | | Lento | | | | |
| SUGERENCIAS Y/O COMENTARIOS: | | | | | | |  | | | | |  | | | | |  | | | |  | | | | |
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| SOLICITÓ | |  | REVISÓ | | | | | | | |  | | | REALIZÓ Y SUPERVISÓ | | | | | | | | | | | |
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| NOMBRE  DEPARTAMENTO | |  | ING. LUIS ERNESTO ROSALES SÁNCHEZ  SUBDIRECTOR ADMINISTRATIVO | | | | | | | |  | | | ING. ARQ. GUILLERMO CARRASCO GARCÍA  JEFE DEL DEPTO. DE RECURSOS  MATERIALES Y SERVICIOS | | | | | | | | | | | |
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| Vo. Bo. | | | | | | | | | | | | | | | | | | | | | | | | | |
|  | |  | ING. JOSÉ ANTONIO CORTÉS PÉREZ  DIRECTOR | | | | | | | |  | | |  | | | | | | | | | | | |